

eCopy ShareScan OP Product Activation Frequently Asked Questions

Why do I need to activate my product key?

eCopy ShareScan OP requires a valid license code to successfully attach a device to the ShareScan OP Services Manager. This license code is obtained when you activate your product key.

I am activating a product key for ShareScan OP for an embedded device. Where do I find the information needed in order to activate the product key?

The activation database requires three pieces of information: The product key, the device ID, and the device type. The **product key** is found by opening the **ShareScan OP Administration Console** and selecting **System Information>Licensing>License Information**. The **device ID** is the serial number for the embedded device you wish to add to the Services Manager. Enter the vendor and model number of your multifunction device for **device type**.

I am activating a product key for a ScanStation. Where do I find the information needed in order to activate the product key?

The activation database requires three pieces of information: The product key, the device ID, and the device type. The **product key** is found by opening the **ShareScan OP Administration Console** and selecting **System Information>Licensing>License Information**. The **device ID** can be found by selecting the desired product key from the License Table and double-clicking. This will open the **Product Key Information** dialog box. There is a field with the device ID information. Enter in the vendor and model number of your multifunction device for **device type**.

What do I do with the License Code the system provides me?

Once you have entered in the product key, device ID, and device type the system provides you with a License Code. To enter the License Code in the Services Manager, open the **ShareScan OP Administration Console** and select **System Information>Licensing>License Information**. Select the product key that you just entered in the activation database and double-click on it to open the **Product Key Information** dialog box. Select the **Activate Manually** button and enter in the License Code provided by the system in the field provided. Click **OK** to complete the process.

Is it important for me to keep track of my product keys and license codes?

eCopy recommends saving a license report of all keys and license codes associated with a Services Manager. To save a License Report open the **ShareScan OP Administration Console** and select **System Information>Licensing>License Information**. Click on the **Report** button found on the right-hand side of the screen.